



Hallmark Floors Total Floor Care

Surface Guardian Refresh



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Polyurethane can lose luster due to a build-up of light surface scratches and the effects of poor maintenance practice:

- Power heads on vacuums will leave micro-scratches on the surface. (Hallmark Floor's Maintenance & Warranty Guide specifies the use of a canister vacuum with soft brush attachment. *Vacuums with power brush heads are not appropriate for any type of wood floor finish or species.*)
- Use of steam cleaners, strip the finish, penetrate and distort vinyl floors. (Many of the adhesive systems available will not tolerate the heat produced by steam cleaners, and the adhesive will release its bond with the vinyl plank or tile.)
- Pretreated dust wipes or chemically-treated dusting products all have the potential to leave residue behind that affects the appearance and performance of the floor.

Many over-the-counter cleaners, over time, leave a film that needs to be aggressively removed, dulling the surface finish.

Getting Started

1. Thoroughly vacuum the floor with a canister vacuum with a soft brush attachment (use of a vacuum with a power brush head will damage the floor surface). Removal of all loose surface dirt prior to starting is critical to the success of renovation.



2. Select a high-traffic area where the appearance of the floor is most-noticeably effected. Using Hallmark TrueClean® Wood & LVT Cleaner, spray mist an area of the floor and rub vigorously with a clean white towel. If the towel is noticeably dirty, the floor must be cleaned prior to application of Surface Guardian Refresh.



3. Shake spray bottle Trueclean® Wood & LVT Cleaner:

Before use, gently shake the bottle (30s) to make sure the cleaning agents are well-mixed.

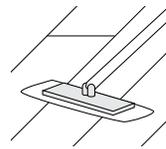
4. Pre-Surface Guardian Refresh

Cleaning: Follow the instructions on the bottle of Hallmark Trueclean®. The cleaner can be sprayed directly on the floor in a fine mist. The mop system consists of a micro fiber applicator head. The micro fiber mop head must be moistened with water and well wrung out before applying the cleaner.



5. Wipe the Surface with Micro Fiber Mop:

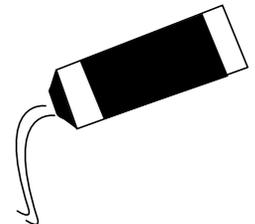
Vigorously rub micro fiber mop with direction of the grain. (Always maintain a "leading edge" with the mop head, turning when you get to walls - DO NOT "back up", or you'll leave dirt behind.) When the applicator is showing dirt, either replace with a clean one or rinse and wring out well. Launder mop heads after every use (DO NOT use fabric softener, including on dryer sheets – these can contaminate the mop head and interfere with Refresh application).



6. Test small area in traffic area: Spray a small area with TrueClean® and rub with a clean, white, terry cloth towel. If the towel is still showing dirt, the floor must be cleaned again. Refresh cannot be applied until test areas come back clean. Repeat the cleaning process until no dirt can be removed from surface with the towel test. Failure to get the floor clean will trap dirt under ReFresh and a hazy floor will be the result.

7. Lightly pour a small amount of Surface Guardian Refresh on the floor:

Pour in a thin line onto the floor. Use a Micro Fiber Mop and apply a thin film of ReFresh to the surface of the floor. Do not use too much to avoid leaving puddles on the floor. Using the micro fiber mop, apply the ReFresh in a motion that follows the lengthwise grain of the floor. Apply evenly for best results.



Do not apply across the grain of the plank. On tile, pick a direction, and apply in only that direction.

Once the process is complete, return to your regular maintenance using Hallmark Floors TrueClean®.



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